

# **ACCESSIBILITY FOR ONTARIANS WITH DISABILITIES ACT (AODA) FEEDBACK FORM**

We value everyone and strive to meet their needs. We recognize that receiving feedback provides a valuable opportunity to learn and improve.

This Feedback form is being completed in regards to:

- General accessibility comments and/or questions
- Provide specific feedback regarding an interaction with SDI Marketing (relating to accessibility)
- Request a copy of SDI Marketing's accessibility documents in an alternate format
- Provide the company with general feedback regarding the accessibility of SDI Marketing's customer service.

## **CUSTOMER SERVICE SPECIFIC QUESTIONS:**

1. Were you satisfied with the customer service that we provided to you?

- Yes     No     Somewhat

Comments:

2. Did you experience any problems accessing our services?

- Yes     No     Somewhat

Comments:

3. Was our customer service provided to you in an accessible manner?

- Yes     No     Somewhat

Comments:

**CONTACT INFORMATION (OPTIONAL):**

If you wish to receive a response from SDI Marketing concerning your inquiry, suggestion or concern, please provide the following information:

Name:	
E-mail:	
Phone:	
Preferred Method of Correspondence:	<input type="checkbox"/> Phone <input type="checkbox"/> E-mail <input type="checkbox"/> Other
Comments:	

**Please note:** any personal information collected through completion of this Feedback Form will be kept private and will only be used for the sole purpose of responding to the submitted inquiry. You may also refer to SDI's privacy policy for additional information.